



Tips on TIPS Newsletter - February 2025

Have You Checked Out Our Agent Training Resources?

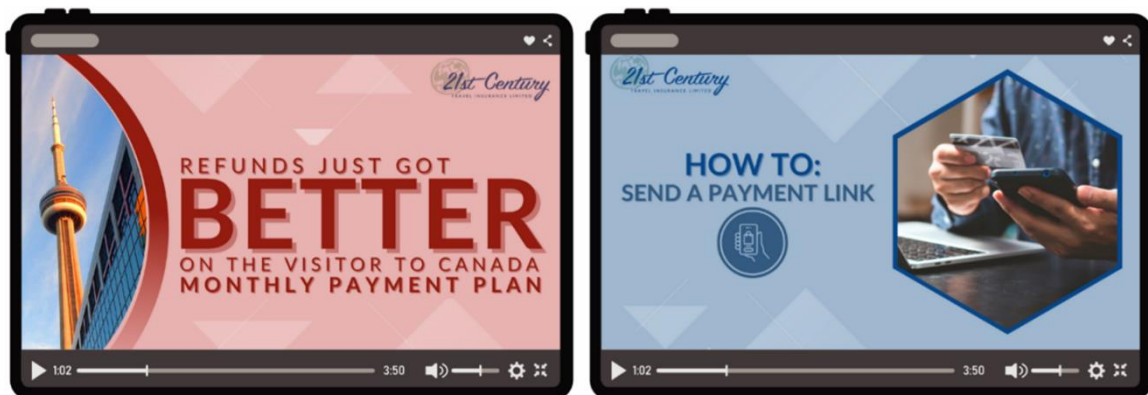
Did you know we are continuously updating and adding content to our [Agent Training Resources](#) page? These updated resources have been designed with you in mind, ensuring you have all the tools and knowledge needed to confidently sell 21st Century Travel Insurance products and provide the best advice to your clients.

Agent Training Resources
Visitor to Canada Insurance
Out-of-Province Insurance
Training Video Library
Frequently Asked Questions
Newsletters & Bulletins

To access our [Agent Training Resources](#), [log in to your TIPS account](#) and navigate to the **Agent Training Resources** tab along the Menu bar. Whether you're a new agent just starting out, or a seasoned professional looking to stay updated, these resources are designed to support your success.

Training Video Library

Learn at your own pace with our comprehensive [Training Video Library](#). Each video walks you through product features, policy setups, and key selling points, helping you gain expertise in no time.



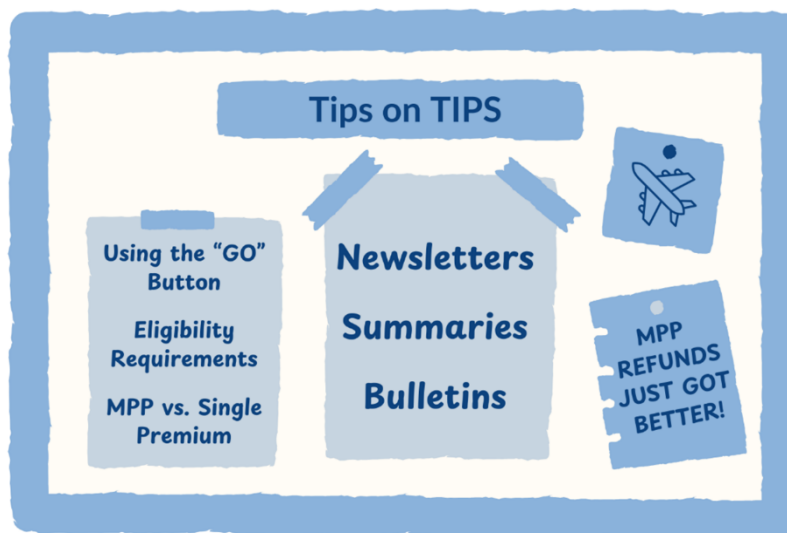
FAQs, Quick Reference Guides, & Product Summaries

Have questions? Find quick answers to the most common inquiries on the [FAQs](#) page, from policy details to payment processes, ensuring you're equipped to address client concerns effectively. For a more in-depth overview, our easy-to-read [Reference Guides](#) provide **step-by-step instructions** for essential tasks, from setting up Monthly Payment Plans to reporting claims. Get a clear, **concise overview** of all 21st Century Travel Insurance has to offer with our **Product Summaries** for [Visitors to Canada](#) and [Out-of-Province Insurance](#). These summaries highlight **key benefits and features**, making it easier for you to recommend the right coverage for your clients.



Newsletters & Bulletins

Our collection of [Newsletters and Bulletins](#) is filled with important product updates, industry news, and helpful tips. From new product features to helpful reminders, these updates are your go-to for staying informed.



TIPS Terms of Use - Coming Soon!

Starting in February, our agents will be required to review and accept a "Terms of Use" policy when accessing the TIPS website. After logging in, a pop-up with the Terms of Use will appear, offering two options: "Agree" or "Cancel." Clicking "Agree" will allow you to continue into TIPS. The system will record the acceptance date/time. Choosing "Cancel" will close the pop-up and redirect you back to the login page. This acceptance process will reset every 90 days to ensure compliance with the latest Terms of Use.

Acceptable Methods of Payments for Policies

The only acceptable methods of payment in TIPS are Visa and MasterCard. If your client does not have a Visa or MasterCard, please have them e-transfer full payment to wendy@21stcenturytravelins.com make sure they include the quote number in the transfer. Our office will process the payment and notify you when the policy has been issued. E-transfer is not available for the Visitor to Canada monthly payment plan.

REMEMBER – you are not allowed to use your own credit card for a client's policy as per insurance regulations.

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